

Newsletter

QUARTER 3 : 2017

Welcome to our third newsletter for 2017, there have been many changes and exciting things happening at Rosebud Dental Group which we'd like to share with you.

ARRIVALS AND DEPARTURES

After 11 years working with us Dr Peter Coghill retired at the start of June, we thank Peter for his wonderful service and wish him all the best on the golf course and for his travels in retirement.

Another change is that Dr Will Tang has become a principal dentist, taking over from Dr Tom Barrett who is reducing his hours as a transition to retirement in the future. Tom's wealth of knowledge and experience has been a great asset over the years in managing Rosebud Dental Group and we now look forward to tapping into Will's youth and enthusiasm to help keep RDG up to date within the rapidly changing landscape of dental materials and procedures

With Peter's retirement and Tom reducing his hours we are also very excited to welcome a new dentist to RDG

DR. ELAINE CANT



Elaine graduated from the University of Dundee in 1990 and ran her own successful dental practice in Scotland for 19 years, a family orientated clinic that shared the same values as Rosebud Dental Group.

Elaine moved to Australia with her family in 2013 and worked in Mornington prior to joining RDG. A Rosebud local with a wealth of knowledge Elaine is skilled in all aspects of general dentistry with a special interest in Perio-

donics or gum disease.

Outside of work Elaine leads a busy life with her husband and 3 children and is looking forward to working close to home in the community where she lives.

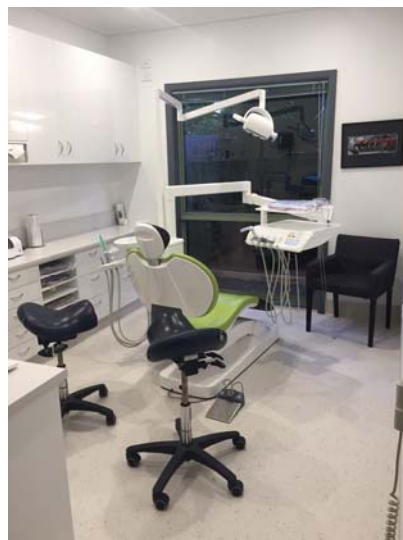
Elaine will be available for appointments on Mondays, Tuesdays, Wednesdays and Fridays initially.

FLOORING

Unfortunately our flooring project hit a hurdle when some issues with the sub-floor were revealed under the old vinyl. This means that the process will take longer than anticipated; instead of being able to lay flooring in the whole clinic in the week we allocated only two surgeries and the sterilisation room were completed. However while we were closed we brought the planned painting forward and completed this instead.

The rest of the flooring will be replaced without further closures in the clinic, but there may be a couple of noisy days as the old subfloor is jack hammered up in the remaining surgeries. We can assure you that any horrendously loud drilling you may hear over the coming months is not being inflicted on one of our patients.

We are still hoping to complete this project within the next 6 months.



(Above- Surgery 3 complete with a new chair and cabinetry)

PAPER FREE

By law we require a signed medical history update every 12 months. Previously we have been posting these out prior to appointments when due; however if you have registered an email address with us we will now email these with a form in a PDF fillable form which can be emailed back to us. We will still post medical updates to anyone with no email address on file, and patients are still more than welcome to fill one in at the clinic.



COMPUTER SECURITY

With the recent international hacking incidents, we thought it pertinent to talk about Rosebud Dental Group's computer security and privacy as we become more digitised. Back-Ups of data are stored onsite with a disaster recovery machine, this machine also sends a copy of our back-up to our IT company server in Carrum. Both these backups are password protected and encrypted.



We use the latest virus and spyware protection and IT precautions are taken by all staff members (e.g. not opening suspicious emails). All RDG computers can only be accessed by entering a username and password.

We value your privacy seriously and are taking all the measures we can to protect it.

NIB PROVIDER

We are pleased to announce to our patients who have NIB Extras Cover that we are now a preferred provider for NIB so these patients will enjoy higher rebates for their treatment.



This is in addition to already being preferred providers for Medibank Private, Bupa, HCF and CBHS. Patients with these funds are already enjoying the highest rebates possible from their fund.