

Rosebud Dental Group

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Newsletter



QUARTER 2 : 2015

Welcome to our second newsletter for 2015.

CHILD DENTAL BENEFIT SCHEDULE

A reminder to all of our patients regarding the Childs Dental Benefits Schedule (CDBS).

For those who are unaware of this government scheme it is designed to benefit eligible children between the ages of 2 and 17. To be eligible for CDBS, families will need to pass a means test and receive Family Tax Benefit A or a payment such as youth allowance. Medicare will provide up to \$1000 for every eligible child over a 2 year period for dental care, with eligibility checked by Medicare at the start of the second year. Those families who are eligible should be contacted by the Australian Government by post.

Patients returning for regular visits under the scheme should still notify reception to enable re-checking of eligibility and to check time frames for check-ups as it needs to be more than six months between them for Medicare to pay. Failure to notify reception of eligibility may incur a private fee.

For more information go to www.humanservices.gov.au/customer/services/medicare/child-dental-benefits-schedule

PATIENT FEEDBACK RESULTS

We would like to thank everyone who completed our feedback surveys, we have had a great response. Of the two main concerns raised one was parking and access, unfortunately parking is always an issue. Staff at Rosebud Dental Group have made the decision to park offsite and this has certainly freed up spaces however it does not resolve the problem completely. Although parking spaces and access is the responsibility of our landlords we

have erected some "customer only parking" signs to discourage all day parking. Hopefully this will also have an impact.



The other issue raised was that our quotes don't state the length of time they are valid for. Quotes are valid for 6 months and this will now appear on all our printed treatment quotations.

If you would like to comment on any aspect of Rosebud Dental Group, whether good or bad, we'd love to hear from you. Copies of the surveys



forms are in our waiting room where the completed survey box is or they can be downloaded from our website in the 'Policies' tab. These comments and surveys forms may of course be completed anonymously.

www.rosebuddental.com.au

DENTAL INFORMATION WALL

We now have a dental information wall at the clinic. There are many interesting brochures now readily available to patients who wish to know more about the diagnosis or treatment that has been recommended for them.



MATERNITY LEAVE

Our practice manager Hope and Dr. Barrett's dental nurse Amy will be taking maternity leave in the second half of 2015. We wish them both the

best, in particular Amy and her husband who are looking forward to the arrival of their first child.



HANKS ORTHODONTICS NOW AT ROSEBUD DENTAL GROUP

Rosebud Dental Group is pleased to welcome Hanks Orthodontics to our rooms. Dr Paul Hanks will be consulting regularly at our practice providing a local orthodontic service. While appointments involving complex treatment may require an appointment at Paul's main practice in Mt Eliza all consultation and adjustment appointments can be made for our rooms in Rosebud, eliminating many hours of travel over a course of orthodontic treatment. Hanks Orthodontics provide many alternative treatment options from traditional braces to Invisalign and Lingual (hidden) braces.



We are happy to welcome Paul and his family to the Mornington Peninsula and to recommend Paul as an extremely friendly and professional orthodontist with a wide range of experience. You can read more about Paul and his practice at

www.hanksorthodontics.com.au

For appointments call 03 9787 3849.

