

Rosebud Dental Group

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Newsletter



QUARTER 3 : 2015

Welcome to our second newsletter for 2015.

DEPARTURES AND ARRIVALS

After 28 years at our clinic Dr. Derek Nutting is retiring in June this year. Derek started at the practice in 1986 and became principal dentist in 1987. Since that time he has helped Rosebud Dental Group grow to a very busy practice with a great profession-



al reputation. Having served the local community so well for so long we wish Derek all the very best as he takes some well deserved, and long overdue, time out to travel and pursue his love of fishing.

Patients can rest assured their health and welfare will still be well cared for as Dr. Mindy Cameron joins Dr. Tom Barrett and Dr. Malcolm McLean as a principal dentist, with Dr Ella Jin, and Dr Peter Coghill continuing as associate dentists as well as our new dentist Dr Will Tang.

Will graduated from the University of Queensland in 2011. He spent his first 3 years in the tropics at Cairns gaining experience working in several private practices prior to moving to Ballarat and working there for the next 2 years. Will believes in actively involving the patient in the treatment and care of their dental health. He

has special interests in preventative care, general restorative dentistry and strives to create comfort in the dental environment.



Outside work Will enjoys travelling, history and reading. Will is looking forward to settling in at Rosebud Dental for many years to come.

Also joining us is delightful Rye local Tayla Harris who is our new junior dental assistant. Tayla is dividing her training between Rosebud Dental Group and Hanks Orthodontics which will result in her qualifying as an assistant in both general dentistry and orthodontics. Tayla brings some youthful enthusiasm to our workforce.



PATIENT FEEDBACK RESULTS

After the success of our first round of surveys we have decided to make this ongoing and the results will be reviewed quarterly.

In the last quarter people noted the following things in particular.



- **An appreciation for appointment availability** which is fantastic to hear. We will always endeavour to make appointments with your regular dentist, however emergency appointments may by necessity be with another

practitioner. Your dental records are held securely on our system and are accessible if you are booked in with another dentist, and if required the consulting dentist can confer with your regular practitioner.

-Flooding in our driveway

During very heavy downpours our driveway floods and our landlords are currently looking for a solution to the problem.

If there is something you would like to pass comment on about any aspect of Rosebud Dental Group, whether good or bad, we'd love to hear it. You can find copies of the surveys in our waiting room where the completed survey box is or it can be downloaded from our website in the 'Policies' tab.

www.rosebuddental.com.au

DENTAL INFORMATION WALL

We now have a dental information wall at the clinic. There are many informative brochures available to patients who wish to know more about the diagnosis or treatment that has been recommended for them.



MATERNITY LEAVE

Our practice manager Hope and Dr. Barrett's dental nurse Amy will be taking maternity leave in the second half of 2015. We wish them both the best, in particular Amy and her husband who are expecting the arrival of their first child.

