

Rosebud Dental Group

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Newsletter

QUARTER 3 : 2012

Welcome to our second newsletter for 2012.

STAFF PROFILES

This years newsletters will be introducing you to members of staff whom you may or may not have already met. This quarters newsletter will be introducing Malcolm, Mary Lou and Hope.

Dr. Malcolm McLean

Malcolm graduated from Melbourne University in 1984. He spent his first 2 years gaining experience working in several private practices in Melbourne prior to travelling and working in London for the next 2 years. Malcolm returned to Australia in 1989 and has been a resident of the Peninsula, working at Rosebud Dental Group since then. He enjoys the diversity that a family general practice offers him as a dentist.

Outside work Malcolm enjoys travel and is a keen Hawks supporter. He has also completed 3 Oxfam Melbourne trailwalker 100km endurance events and has volunteered his time as a dentist in Vietnam and Cambodia.

Mary Lou

Mary Lou started nursing in 1982 at a practice in Chelsea, and remained there in between travelling trips for 12 years. She stopped working to have a family and then worked part time at clinics in Blairgowrie and Mount Eliza. Mary Lou started at Rosebud Dental Group in 2005 working two days a week on reception.

Hope

Hope started dental nursing as a trainee in 2001 and completed her Certificate III in Dental Assisting through RMIT University. She undertook a certificate IV in Practice Management in 2006-

07, then completed a diploma in Practice Management in 2010. With over 11 years experience in the dental industry in the local area, she joined Rosebud Dental Group in 2010 as our Practice



Mary Lou

Hope

Manager. Hope is here 5 days a week and is responsible for the day to day running of the clinic.

MEDICAL HISTORY

Your medical history often has an effect on the way we can treat you. Having a complete and current medical history for our patients helps us provide you with a better service.

If you answer 'yes' to any of the following questions then please ask reception for a form to update your medical history or speak to your dentist at your appointment time.

Has it been more than two years since you last updated your medical history with us?

Have there been any significant changes in your medical history since your last appointment with us?

PATIENT PHOTOS

Our dental computer software enables us to upload photos to our patients files. This can be useful for patient identification (putting a face to your name). If you would like to have a profile picture uploaded to your dental file please ask the reception staff who can take a photo or alternatively email a photo to rosebuddentalphotos@hotmail.com and reference your name and date of birth.

THE WORLD WIDE WEB

We have ventured into the world wide web, creating a website for Rosebud Dental Group.

www.rosebuddental.com.au

You can view profiles on each dentist at the practice, follow links for more information on dental treatment, and download our latest newsletters.



You can also find us on facebook, with similar information to

the website. Make sure you like us, and even 'check in' and recommend your friends to our page.

WAITING ROOM MAKE-OVER

Our waiting room and reception area is getting a major make-over later this year.

New paint, new desk, new furniture! This will take place over the space of a few months, beginning June and will hopefully be completed by the start of October.

OPENING HOURS ON SATURDAY

Rosebud Dental Group is now open on Saturday mornings. Appointments are available with Dr. Nutting and Dr. Nguyen from 8am to 12pm Saturday mornings. We hope offering this service will make booking a dental appointment easier for those patients who find it difficult to make a weekday appointment.

MEDICARE TEEN DENTAL VOUCHERS

A reminder for patients who have Medicare Teen Dental Vouchers that these expire at the end of December. Teen Dental Vouchers entitle the holder to preventative dental treatment, including an exam, clean, x-rays and fissure sealants. Ensure that at your appointment you bring the voucher as well as your medicare card. Don't leave booking your appointment too long as appointments getting closer to December won't last for long. For more information please don't hesitate to call or visit www.medicareaustralia.gov.au/public/services/teen-dental.jsp

