

Newsletter

QUARTER 1 : 2017

After a very busy end to 2016 we now look forward to the year ahead. Welcome 2017!

XMAS PARTY



RDG celebrated the end of another great year of hard work by all our staff with a cocktail party in the city. Everyone looked superb in beanies knitted by Hope in RDG colours. If you'd like an RDG beanie too you could chat to Hope at your next appointment. Apparently with a young family and a busy job knitting them is therapy at the end of the day!!

2017 PLANS

We had a big push in 2016 to try and limit our paper usage by reducing our postal recalls and implementing SMS and email recall communication, after a few glitches with the initial set-up we feel this is now working well and this year we will endeavour to find new ways to reduce our paper waste including



- emailing our medical history updates where possible
- emailing welcome information to new patients
- Using tablets in the waiting room to fill in forms

In the middle of the year we also hope to replace the surgery floor coverings, we will endeavour to keep disruption to the practice to a minimum. However this does involve disconnecting and removing then replacing each of the dental units so there will be some lost days for each of the rooms.

CDBS CONTINUES INTO 2017



We are extremely happy to announce that the government did not pass legislation to close the Child Dental Benefits Schedule, it will continue on into the beginning of 2017. There is a media release on our Facebook page for those wishing to obtain more information, we would also like to encourage everyone to sign the ADA petition urging the government to abandon its plans to scrap the current scheme.



SEEING EYE DOG SPONSORSHIP UPDATE

Ivy the seeing eye dog we sponsor has given us some very exciting news, she has begun her formal training at Camp SEDA. The training is going very well and the latest "letter from Ivy" can be read on our Facebook page under December Posts.



THIRD PARTY FINANCE

Finance for more complex and expensive Dental Treatment may now be applied for through the following companies. We encourage patients considering

this option to research each company thoroughly before committing to a loan for dental treatment..



More information can be found via the links on our Facebook page, brochures at RDG reception or by calling these companies directly.

TOM'S BACK

It's wonderful to have Tom back at RDG after surgery for Prostate Cancer. Due to Tom's regular health checks the cancer was detected early and he has completed his treatment without the need for radiation therapy or chemotherapy.

We encourage all men to take their health seriously and follow the recommended guidelines for prostate checks. Please see your doctor if you experience any of the following symptoms :

- Finding it difficult to urinate
- Discomfort when urinating
- Finding blood in urine or semen
- Pain in the lower back, upper thighs or hips.

These symptoms do not necessarily mean you have prostate cancer.



ONLINE BOOKINGS

Some appointments may now be booked via our website and Facebook page as well as by phone. This QR Code is now available on our appointment cards for those wishing to quickly access this facility.

Please note however that more appointment options are available by making a phone call to discuss your needs with our reception team.

